

CORPORATE PROFILE

Digicom Wireless
Business Radio Communications



“To be a premier provider of wireless communications equipment, through the delivery of relentless service that exceeds the expectations of our valued customers.”

OUR VISION

RESPONSIVE AND RELIABLE WIRELESS COMMUNICATIONS

When you're running key operations, when teams are spread across disparate or remote locations, or when safety is paramount, you need to have confidence in wireless communications.

Two-way radio technology is still the most efficient, cost effective platform available. It is the most successful, customisable communication from one to many.

With more than 50 years' wireless communications experience, Digicom Wireless understands the powerful potential of the latest IP and digital two-way radio technology. We have the capabilities to help you migrate seamlessly from analogue to digital radio, and can tailor a solution that meets the needs of your organisation – now and well into the future.

We keep Australia's businesses talking

We can connect any operating environment, no matter how complex or remote. From manufacturing plants to multi-office sites, our specialist industrial and commercial knowledge with technical ability can help you deploy a professional communications solution. With our Intrinsically Safe (IS) radio solutions, these are designed to protect workers in hazardous conditions such as oil, gas and mining sites.



We ensure your event is a success

From security and crowd control to on the ground communications, we'll make sure everyone can collaborate effectively without worrying about communication breakdowns. Ask us about our managed services and radio rentals which include, for short, medium or long-term periods, as well as frequency licensing, installation and maintenance.

We're connecting essential and emergency services

Having supported government departments for many years, we know how important it is for emergency services to have full and immediate communications coverage – from disaster planning to hospitals and health providers.

We're at work in all sectors

From the smallest installation to the largest project, and from construction and transport to education, retail and manufacturing, we're solving problems and improving productivity for organisations across Australia.

Professional accreditation

As an accredited member of the Australian Communications Industry Association, we are committed to the highest quality business practices, consistent and reliable service, and continuous improvement.



DISCOVER THE DIGICOM DIFFERENCE

As one of Australia's leading specialists in digital and analogue two-way radio technology, we bring deep senior management telecommunications expertise to address your business challenges.

Whether you need to resolve coverage issues, find a more cost-effective and productive way to keep teams connected, or are concerned with onsite safety, we have the solution.

Once we understand exactly what you need, we can develop, supply and install the most appropriate wireless communications infrastructure. We only partner with the highest quality two-way radio and technology brands, and we are not tied to any specific manufacturer or platform.

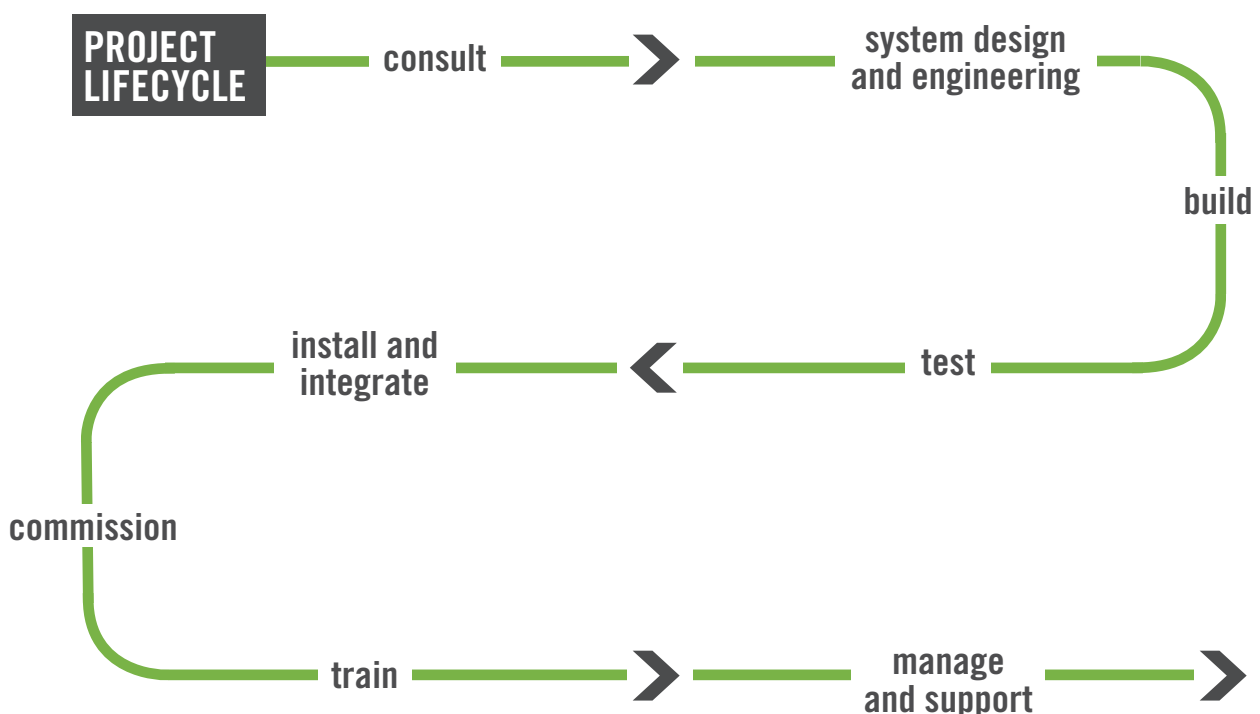
This means we can deliver the optimal solution, on time and on budget. We can custom design and build a solution to meet your unique requirements.

Engineering design consultancy

We have extensive experience in system design and engineering, building and testing, installation, commissioning and integration. We'll provide full training and documentation, and our ongoing services include frequency management, incident response solutions and automated alarm management and notification.

Our ongoing relationship with Wide Area Network providers allows us to design bespoke communications systems to DMR Tier II, Tier III and NXDN system requirements, as well as conventional analogue and digital systems, data, telemetry and LTE.

- Custom system design and engineering
- Profile development and equipment programming
- Coverage testing and audits
- Coverage analysis and modeling
- Frequency advice and registration services
- Radio usage education and training
- Documentation and as built drawings



Two-way radio software applications

Visit our website to see our wide range of digital and analogue radios, including trunked and conventional systems. We can also supply software applications, such as panic and duress alerting, GPS tracking, voice logging and radio dispatch solutions, P25 and DMR digital platforms, with ATEX and IEC Ex IS radio equipment.

We help businesses with remote or regional operations source, obtain and deliver essential equipment and supplies, across Australia and South Pacific regions.

- Alarm control system
- Panic and alerting solution
- GPS tracking and indoor positioning solutions
- Voice recording and logging
- Dispatch system applications
- Man down notifier and lone worker solutions

Digicom Wireless provided us with a well-engineered solution to a complex situation in regards our communications requirements. Following the installation and commissioning of the radio system, we are extremely satisfied with the outcome and result and our confidence in their ability to deliver has certainly been proven. Throughout the project their response time was really prompt and efficient with great all round customer service.

Sarah Curtis
General Manager, St Andrews House, Colliers International

Servicing and maintenance

Make sure your radio fleet or system always runs at optimal performance, and proactively reduces the risk of downtime for all your equipment with our preventative maintenance programs.

Our state of the art workshop in Sydney carries out complete manufacturer repairs, including warranty repairs. This is where we build repeater radio and antenna systems, provide vehicle installations and complete factory integration and acceptance testing.

- Radio systems, repeaters, multicoupling and antenna testing
- Radio equipment fault finding and repair

Managed services / rental

Ideal for managing peaks and troughs in staff or project demand, our two-way radio hire services give you access to the latest technology without the capital investment – including analogue, digital and IS radio fleets.

'Hire before you buy' is also available on many brands, making this an ideal way to test the technology before making a purchase. Choose from short, medium and long-term tailored packages – as little as one day, as long as several years. We can also supply hire equipment at late notice.



RELATIONSHIPS BUILT ON TRUST AND RELIABILITY

We believe in building strong, enduring relationships with our customers over many years, acting as their strategic partner and adviser in wireless communications.

Two-way radios and wireless communication technology can make a significant difference to efficient, cost-effective operations in the following industries, and this is where we have built focused expertise and knowledge:

- **Construction** – keep site workers productive, keep projects on track
- **Security** – critical communications protect your staff and your assets
- **Transport and logistics** – manage your fleet to its full potential
- **Events and hospitality** – ensure every moment runs smoothly
- **Education** – connect staff which could be in multiple locations but need to be intouch
- **Mining, oil and gas** – IS and trunking solutions
- **Utilities** – minimise the risk of downtime by linking field technicians with head office
- **Local, state and federal government agencies** – deployment and compliance consulting and mission critical solutions
- **Retail** – providing a positive experience for customers with well informed and co-ordinated staff

Expertise in mission critical and public safety systems

As a registered government contract supplier, we understand the specific processes and compliance requirements for procurement in Local, State and Federal government agencies and departments. We have specific expertise in public safety system deployment, as well as safety, security and intelligence.

Hazardous environments

Digicom Wireless' Intrinsically Safe radio solutions support the communication requirements for operations with dangerous concentrations of flammable gases or dust. In these hazardous environments, the potential for fire, explosion or malfunction is heightened and it's essential to use IS equipment, approved for use in these areas.

We can provide the right IS product for your site or job requirement, along with clear documentation and on-demand customer service.

- Oil rigs, platforms and refineries
- Chemical processing plants
- Factories
- Liquid Natural Gas (LNG) rigs and platforms
- Refuelling and maintenance operations
- Mining (above and below ground)

WE'RE PROUD TO WORK WITH

Abergeldie Complex Infrastructure	Parkview Constructions	St Andrew's Cathedral School	Colliers International
Burberry Group	ISEC and Halo Security Services	Dräger	Manly and Randwick Councils

WORKING WITH LEADING BRANDS



AUSTRALIA'S TWO-WAY COMMUNICATION EXPERTS

The founders of Digicom Wireless were instrumental in the launch of P25, Tetra and MotoTRBo in Australia and New Zealand, and have more than 50 years' combined senior management expertise with a passion for the industry.

Supporting operations in diverse sectors around Australia, and throughout the Pacific Region, today Digicom Wireless is one of the nation's leading two-way radio dealers. We're known for cost-effective, professional grade solutions for all types of applications, and we service consumer, commercial enterprise and government clients.

What you can expect

From a distance, many wireless communications service providers may look the same. But it's the details that really matter – especially for something as important as your team's safety and your organisation's productivity.

So when you partner with Digicom Wireless, you'll experience a level of service that exceeds your expectations. Senior professionals will take care of every aspect to ensure a quality result – from the moment you first start using your equipment, and for years to come.

We also know that making a decision about new technology isn't easy. So we offer full product demonstrations, and even trial periods. We'll take the time to train your staff, and we'll make sure the solution we recommend is the one that meets your needs now and in the future.

"Outstanding service, extremely happy with the decision to go with Digicom"

Rubin Burmuzoski - Procurement Manager Parkview Constructions



GET IN TOUCH

Unit 53, 2-8 Bridge Street,
Hurstville, NSW, 2220

PO Box 7150
Alexandria NSW 2015

1300 398 221
Fax (02) 9585 8478

sales@digicomwireless.com.au

www.digicomwireless.com.au



Digicom Wireless Pty. Ltd.
ACN 145 321 366
ABN 741 453 213 66